

LAUNCHING
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My Vets Diary

Connecting Pets with their Vets

Introducing myvetsdiary, an interactive website that brings pet owners closer to their Vets.



Bringing Pets And Their Vets Together

With the help of myvetsdiary, pet owners can connect with their local Vet Space enabled Practice and manage their healthcare needs online.

- Book and manage appointments online
- Check your latest account balance
- Review your pet's treatment schedules
- Register a new pet
- Message your local Practice for help and advice
- View your personal details and request changes
- Check the date of your last Veterinary visit
- Lookup Practice email and phone numbers
- Lookup your Pets weight
- Receive routine and compliance reminders

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Extending Veterinary Practice Beyond The Surgery

Myvetsdiary extends your Practice Management System functionality to your customers, enabling them to log into their account from anywhere. With real time diary updates it provides self-service appointments which takes the pressure off your reception.



Accessible Customer Information

The availability of customer record information and account balances encourage customers to check online rather than calling the Practice. Customers appreciate the convenience of myvetsdiary and the Practice sees the benefit in reduced telephone enquiries. Providing a copy of contact information to pet owners improves the quality and accuracy of your customer data.



Increase Customer Engagement

The myvetsdiary portal helps you to engage more frequently with your customers. This convenient facility enables customers to have more regular contact with their Vet as they take control of their Pets healthcare. They come to rely on the portal as an information resource which increases their loyalty towards your Practice.

myvetsdiary is available for installation with the latest version of Voyager. Please call **0845 2000 725** or email **info@vetspace.com** to request a demonstration.